



**STATE OF HAWAII
DEPARTMENT OF EDUCATION
KA 'OIHANA HO'ONA'AUAO
P.O. BOX 2360
HONOLULU, HAWAII 96804**

OFFICE OF FACILITIES AND OPERATIONS

August 8, 2024

Dear Parents and Guardians:

The Hawai'i State Department of Education (HIDOE) announced that 34 previously suspended school bus routes in Central O'ahu, Central Maui, Upcountry Maui and East Hawai'i will be reinstated starting Monday, August 12, thanks to ongoing efforts to address the statewide bus driver shortage.

The following school bus routes will resume service, effective Monday, August 12. You can find your route number on your student's bus pass.

O'AHU

'Aiea-Moanalua-Radford Complex Area

- 'Aiea Intermediate - HR06A
- Aliamanu Middle - HR10A/HR10B, HR15A
- Alvah Scott Elementary - HR04A
- Moanalua Middle - HR21B

Leilehua-Mililani-Waiialua Complex Area

- Haleiwa Elementary - CR21A*
- Leilehua High - CR08B*
- Mililani Middle - CR03A/CR03B, CR07A/CR07B
- Wahiawa Middle - CR08A*
- Waiialua Elementary - CR22A*
- Wheeler Middle - CR10A/CR10B

HAWAII ISLAND

Hilo-Waiākea Complex Area

- Hilo Intermediate - TR02A*, TR07A
- Hilo High - TR02A*, TR03A*, TR08A
- Hilo Union Elementary - TR03B*
- Kapiolani Elementary - TR02B*
- Ka'umana Elementary - TR09A, TR09B

Ka'ū-Kea'au-Pāhoa Complex Area

- Ka'ū High & Pāhala Elementary - SR05A, SR05B
- Kea'au Elementary - SR26A*, SR26B*

AN AFFIRMATIVE ACTION AND EQUAL OPPORTUNITY EMPLOYER

- Keonepoko Elementary - SR15A*, SR15B*
- Mountain View Elementary - SR34A
- Na‘alehu Elementary - SR01A, SR02A, SR03A
- Pāhoa Elementary - SR08A*
- Pāhoa High and Intermediate - SR08B*

MAUI

Baldwin-Kekaulike-Kūlanihāko‘i-Maui Complex Area

- Kalama Intermediate - UR13A, UR15A, UR25A, UR30A, UR31A
- Kekaulike High - UR13A, UR15A, UR25A, UR29A, UR31A

**Routes have been consolidated.*

Families utilizing the restored routes above will automatically receive a two-week prorated reimbursement — one week for service disruption, plus an additional courtesy week. No application for refund is required.

For impacted families whose routes have not yet been restored, half of the Quarter 1 bus pass amount will be refunded if services are restored by September 6. If services are not restored by September 9, a full refund will be provided. No application for refund is required.

Families that would like to cancel their previous application for Quarter 1 bus services and receive a full refund can visit <https://go.hidoe.us/busrefunds> or contact their school directly. Families may reapply for school bus services for Quarter 2 and beyond as soon as the quarterly periods open. Application schedules can be found at <https://bit.ly/HIDOE-Bus>.

The Department will mail refunds to the student’s address on file. Any returned or undelivered checks will be forwarded to the school office.

As bus routes continue to be restored, families will be notified directly by their school. We again apologize for the inconvenience this temporary disruption has caused and thank you for understanding that the restoration of services is a process.

As a reminder, during this temporary period of suspended bus services, the Department is offering free bus passes for public transportation or mileage reimbursement for impacted students who had already signed up for school bus service. For more information on free county bus passes, please visit <https://bit.ly/HIDOE-EXPRESS> or contact your school directly. Mileage reimbursement applications can be filled out at <https://bit.ly/HIDOE-Parent-Mileage>.

If you have any questions, please contact the Student Transportation Services Branch at stsb@k12.hi.us or call (808) 784-6850.

Sincerely,



Randolph Moore
Deputy Superintendent of Operations